

CCP EnviroNews

May 2005

Environmental News from the CCP Saukville Facility

Welcome to the Eighth Edition of CCP EnviroNews

EnviroNews is one way for us to share information with neighbors and the Saukville community about new developments relating to CCP's environmental programs and performance. In this issue, you can read about:

- Groundwater monitoring at the CCP facility;
- Our new, overhead gas line;
- Recent spill incidents;
- Neighbor complaints and our new alarm system;
- Training our employees in effective community involvement; and
- CCP Saukville's Health, Safety and Environment Pledge

If you have any questions or concerns about CCP operations, please contact Plant Manager Glenn Preisler at 268-3395.

Groundwater Monitoring at CCP

There are 47 monitoring wells located all around our site and a different group of them is sampled each quarter. The wells are sampled for benzene, ethylbenzene, toluene and xylene in groundwater in the soil and in the dolomite bedrock below the soil to a maximum depth of 60 feet. 2004 monitoring results indicate that levels of these contaminants are decreasing but only slightly, because the contaminated groundwater extraction system was designed to contain the contaminant plume but not

necessarily to clean it up. CCP is currently spending \$100,000 a year to operate this extraction system and we are now evaluating alternative systems to protect groundwater in the area. We will report any changes to you in a future newsletter.

New Gas Line Installed

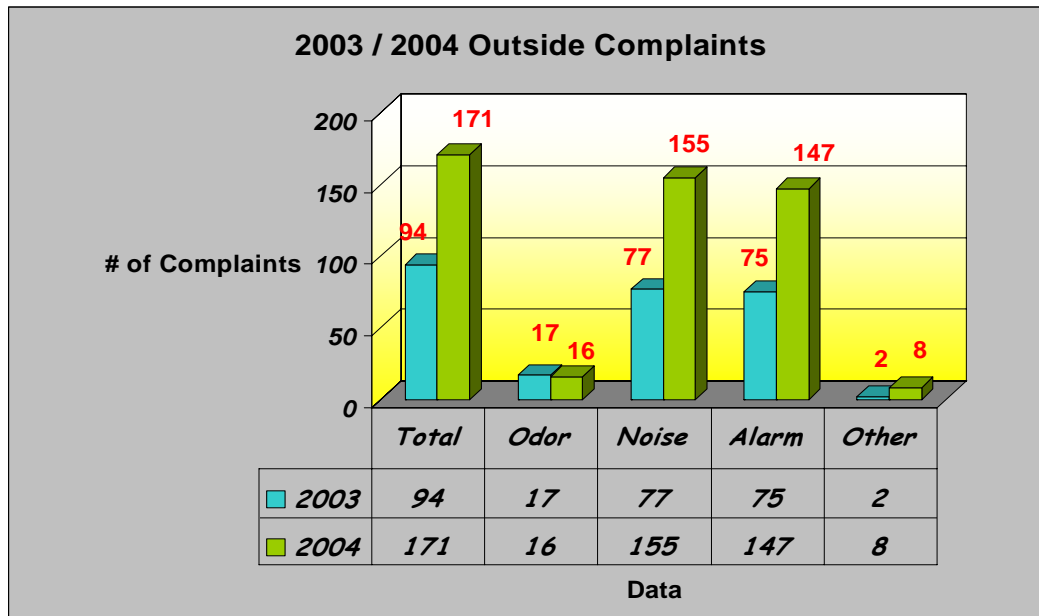
A new overhead natural gas line has been installed at the facility to replace the underground line which was very old and had some recent leaks. The new line was installed last winter and put in service on January 13.

Recent Spill Incidents

There were four minor spill incidents at the plant this winter. In the first one, a process kettle "gelled," causing some resin material to foam onto the kettle room floor. In the second, a kettle foamed during mixing, releasing about 300 pounds of ethylene glycol from the relief vent, which was cleaned immediately. In the third event, there was a 300 pound spill of butyl acrylate when a forklift punctured a drum, which was contained and cleaned. The last spill, on January 25, involved 500 pounds of a finished product--an unsaturated polyester emulsion (nonhazardous)--that was quickly contained and removed. CCP reported each event to the DNR Spill Hotline and filed a report for each, even though all spills were below "reportable quantities." At the January Community Advisory Committee meeting, CCP agreed to contact the Washington County Office of Emergency Government on all spill events in the future and not wait for DNR to share the information with the county some 6-8 weeks later.

Neighbor Complaints and New Alarm System

The following chart compares the number of complaints from 2003 and 2004. Most of the 2004 complaints were due to increased vigilance and reporting by our neighbor and Community Advisory Committee member Denise Jacoby.



CCP recently spent \$14,000 for new alarms located inside all production buildings instead of outside. These were installed this winter and have been operating since February. We hope that the new alarm system will greatly reduce noise complaints in 2005. So far it seems to be working-- since the last Community Advisory Committee meeting in January, we have received only two noise complaints, one for drums and one for noise from the thermal oxidizer. And, Denise Jacoby has had no noise problems since the new alarms went on line!

Minimizing noise pollution from CCP's high level alarm system has been an ongoing priority of our environmental management system, which set out these actions to address the problem—

1. Work with neighbors and employees to organize a complaint log and review operating data;
2. Identify an alternative probe to put in tanks to measure level;
3. Upgrade our other systems to handle the new probe;
4. Secure capital money to purchase, install, and debug;
5. Monitor and verify results.

As we reported previously, the new probes didn't get the job done, so we opted for a new alarm system with the alarms located inside instead of outside the buildings. We continue to monitor the situation to make sure that we are actually solving the noise problem for our neighbors.

Training Our Employees in Effective Community Involvement

CCP is developing a new training program in *Effective Community Involvement* for our managers and front line staff at several of our other facilities around the country. This course is based on our experiences here in Saukville in trying to involve the community in our environmental protection activities. The purpose is to help eliminate the fear factor for other CCP employees who may get involved in community involvement activities, planned or unplanned. The course consists of seven sessions, each lasting from 45 to 60 minutes. Each session presents information and ideas on a different aspect of community involvement and provides opportunities to discuss and apply what our employees learn to the situations at their facilities.



Some of the concepts that are discussed include--

- Who is the “community” and why “involve” them?
- What is meaningful community involvement and what is not?
- The types of issues that can be addressed through community involvement
- How to build trust with your neighbors through accountability, respect and early involvement
- Why it is important to be open and transparent about activities at your facility
- How to be an effective listener
- Providing the right amount and kinds of information to the community, in non-technical terms
- Thinking like your neighbors—why might they be angry about your facility?
- Which community involvement tools are right for your facility?
- Community advisory committees--recruiting members, working with activists, role of the facilitator
- How will you know if your community involvement activities are working?
- Techniques for crisis communication--how to address community outrage

For more information on the *Effective Community Involvement* course, contact Steve Skavroneck at skavroneck@earthlink.net or (910) 362-8791.

Our Health, Safety and Environment Pledge at CCP Saukville

- Everyone must recognize his or her personal responsibility regarding health, safety and the environment, and must be alert at all times to potential risks of accidents, property damage or pollution.
- We will set and review health, safety and environmental objectives and targets. Criteria involving health, safety and the environment shall be evaluated in all decisions concerning production and process changes, new raw materials and the launching of all new products.
- With public authorities and our local community, we shall adopt an attitude of openness and constructive dialogue.
- We commit to safeguard the health, safety and quality of life of those living or working in the vicinity of our facility and to strive for the prevention of pollution.
- Emergency procedures and systems shall be tested, drilled and updated systematically to ensure optimum performance in the event of accidental pollution.
- Continual improvement in the field of health, safety and the environment shall be achieved through training programs, management systems, and implementation of periodic audits.
- We manage our activities to meet the requirements of all applicable federal, state and local laws and regulations and other

requirements to which the company subscribes.

- Compliance with health, safety and environment principles is the responsibility of ALL employees at the site, and most importantly with site managers.
- Injury and incident prevention are primary objectives of our training and employee safety meeting activities.

- Reporting of incidents, injuries, deficiencies and other non-conformance to plant management is a fundamental responsibility of all plant employees.
- This plant supports an injury management program that focuses on the rapid return-to-work of all injured employees using quality health care and transitional assignments.

For more information on this, contact Glenn Preisler at 268-3395 or preisler@ccponline.com.

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